MINUTES OF BROOKVALE PATIENT PARTICIPATION GROUP MEETING

HELD ON THURSDAY, 27TH JUNE 2019 AT THE HALLWOOD HEALTH CENTRE

PRESENT:

1. DA [Chair]
2. HM [Vice Chair]
3. G D
4. C D
5. M C
6. J D
7. J C[Secretary]
8. D J [Brookvale GP Practice Manager]
9. I B[Healthwatch Halton]

APOLOGIES:

None received.

**AGENDA ITEMS:**

* + 1. MINUTES OF LAST MEETING

The minutes were read and taken as a true reflection of the meeting on the 16th May 2019.

* + 1. HEALTHWATCH

Healthwatch Halton was represented at the meeting by I B, who talked the group through the various roles they carry out in the Halton area. She was very passionate about her role, and how Healthwatch can help the people of Halton to have an influence on the health and social care services that are provided for them.

* + 1. IDENTIFICATION OF PPG MEMBERS

D J circulated name badges to all PPG Members, for ease of identification when speaking with Patients in the waiting room.

* + 1. PPG MINUTES PUBLISHED ON PRACTICE WEBSITE

D J confirmed this has now been facilitated.

* + 1. NEWS FROM THE PRACTICE

D J confirmed that the Patient Questionnaire had been agreed by the Doctors at the Practice and that the only addition was the reference to the Carers Register to be added after question 10 [J C to make the inclusion]

It was agreed that once the above addition has been made, members of the PPG will attend in the waiting room, during the first week of September, to assist Patients with completing the questionnaire.

The car parking monitoring system, as reported previously, is still a “work in progress”

* + 1. DATES OF NEXT MEETING

Thursday, 17th October 2019

Thursday, 12th December 2019